

## Police education: Enhancing the profession and the professionals - learning for practitioners and organisations

**Supervisors:** <u>Dr Sarah Bloomfield</u>, Department of People and Organisations, <u>Dr Jennifer Norman</u> and <u>Dr Paul Walley</u>, Department of Policing, The Open University Business School

## **Project Description:**

This project aims to explore the experiences of learning within a policing context. The training and education requirements of police officers and staff are continuously under scrutiny. Since 2016, new reform was introduced to embed formal education as a core aspect of the College of Policing's professionalisation agenda (College of Policing, 2016). The reform mandated that all new officers would be educated to degree standard (L6) (Neyroud, 2011). The broader aims of this reform were to provide transformative learning for police officers as they enter the profession to equip them with the knowledge that represents the complexities of society and contemporary problems (Ramshaw and Soppitt, 2018). Other skills deemed valuable from university learning were creating a learning space enabling critical thinking and reflective practice (Wood, 2018). Research suggests that police practitioners who engage in police-specific degree-level studies feel more confident, and professional as they feel their decision-making is more objective and informed with knowledge, theory, and critical reflection (Norman and Fleming, 2022).

The training and learning environment in policing is in constant flux. Since the implementation of the degree routes into policing in 2016, there has been further non-degree, Level 5, route developed, undermining the role of formal education as part of professionalising the police. Alongside the learning provision for recruits, the need for continuous professional development is heightened, specifically for those in specialist roles (Williams et al., 2023). Serving officers feel overlooked by training and development (Norman and Fleming, 2022, Williams et al., 2023) and yet harnessing their skills and knowledge is vital given the broader context in which policing is operating.

Organisationally, policing is under strain with the impact of long-term sustained cuts to policing budgets and a significant issue around police retention (Charman and Tyson, 2023) resulting in younger officers with less experience forming a growing proportion of the service (Williams and Sondhi, 2022). This context is important given the links between investing to professional development, feeling confident and competent to perform the role, and valuing the knowledge that officers bring from formal learning experiences as well as their experience.

There is a growing need for new theoretical research related to learning with the policing context: be that in terms of learning to work within policing; learning to be a more effective practitioner within policing; or learning to move on to another role within policing.

Learning within policing presently follows a work-based learning pedagogical approach. The Quality Assurance Agency (2008, p. 1) define work-based learning as involving 'learning through work, learning for work and/or learning at work. It consists of authentic structured opportunities for learning which are achieved in a workplace setting or are designed to meet an identified workplace

need. This type of learning typically has a dual function of being designed to meet the learning needs of the employees, developing their knowledge, skills and professional behaviours, and also meeting the workforce development needs of the organisation. Work-based learning is, therefore, learning which is distinguished from work-related or simulated learning activity that has not been formulated or commissioned by, or in partnership with, employers to address a current workforce need.'

Work-based learning approaches are firmly rooted in practice which contrasts with traditional university education curricula, where there can be a disconnect between formal knowledge and analytical techniques and the ambiguities and messiness of professional practice (Fenton-O'Creevy et al., 2006; Mintzberg, 2004). Students on work-based learning programmes are expected to apply ideas from academic learning into their own professional practice, and use their own journey as a case study for learning.

It is likely that the PhD project will employ a qualitative research methodology – potentially involving creative research methods - and take an interpretivist approach, helping to uncover multiple stakeholders' perceptions and subjective experiences. The research could focus at the individual, group, or institutional level, but is likely to recognise that these are intertwined.

We invite proposals for PhD research relevant to a policing context. Applicants might choose to take a theoretical approach to focus on (but are not limited to), one of the topic ideas below:

- The candidate may choose to undertake a study that focuses on understanding the types of knowledge, skills and behaviours that are employed in different routes into policing to explore the value of learning in police organisations and the role of work-based learning (QAA, 2018).
- The study may focus on pedagogy and consider the benefits and challenges of, and how to enhance, work-based (QAA, 2018) and/or practice-based learning (e.g. Eraut, 1994; Cheetham and Chivers, 2005) within policing. It may consider the impact the pedagogical approach has on learning, development, value and/or retention at the individual and/or organisational level within a professional policing context.
- The candidate may choose to employ a values (Kraatz et al., 2020; Vince, 2019), emotions (Voronov and Vince, 2012) and/or institutional logics (Vedi et al., 2024; Zietsma and Toubiana, 2018; Thornton and Ocasio, 1999; Reay and Hinings, 2009) lens to consider the experience of learning and development within professional policing.
- The study make take a tensions-based perspective to uncover the lived experience of learning and development within policing. This might include the employment of a paradox lens (Schad et al., 2016; Smith and Lewis, 2011) to highlight the experience of unresolvable interdependent contradictions within the context.
- Contemporary studies in leadership development have highlighted a move away from a leadership development approach focusing on the development of individuals, to one focusing on the development of the organisation, alongside an approach focused on leadership development programs to one that is integrated within the day job (Fabisch et al., 2024). The study may follow a similar approach to consider learning and development within policing.
- The study may instead consider unknowingness (Bloomfield et al., 2024) in the context of professional policing and the impact that has on what is learnt and how.
- The study may consider professional development in policing / specialist learning and the role
  of formal education. Given the education reform in England and Wales and the recruitment
  of younger police officers in age and in service (Williams and Sondhi, 2022), this may lend itself

to considering the role of knowledge, value (individual and organisational) and links to retention.

## **About the Supervisors:**

Dr. Sarah Bloomfield is interested in the lived experience work, with a particular focus on the lived experience of learning in and for work, recognising that each work situation is unique. This has led to two complementary research streams: one focused on work-based learning as a pedagogical approach; and the other aimed at enhancing understanding of how organisational contradictions are lived, and the impact those contradictions have on leadership, behaviour and organisations.

Dr. Jennifer Norman has a variety of research interests having been involved in a range of research areas in policing. However, her main focus is on police professionalism and the role of police education with a focus on understanding how knowledge meets practice. Having worked within the profession in a research capacity and as an academic delivering a programme to practitioners, Jennifer recognises the importance of research knowledge being transferable and transparent to practice. She is committed to ensure that practitioners voices are represented in research to ensure their experiences are heard within the policing narrative.

Dr. Paul Walley's research interests are: Demand management, improvement science, public sector operations management.

## References:

- Bloomfield S, Rigg C and Vince R (2024) 'I don't know what's going on': Theorising the relationship between unknowingness and distributed leadership. *Human relations* (New York). DOI: 10.1177/00187267231218630.
- Charman, S., & Tyson, J. (2023) Over and out: the damaged and conflicting identities of officers
  voluntarily resigning from the police service. *Policing and Society*, pp. 1-17. Available
  at: <a href="https://doi.org/10.1080/10439463.2023.2200249">https://doi.org/10.1080/10439463.2023.2200249</a>.
- Cheetham G and Chivers GE (2005) *Professions, competence and informal learning.* Edward Elgar.
- College of Policing. (2016) Policing Education Qualifications Framework Initial entry routes
   Learning to date: development and implementation, 2016 to 2019. College of Policing.
   Available at: <a href="https://assets.college.police.uk/s3fs-public/2021-02/peqf-learning-to-date.pdf">https://assets.college.police.uk/s3fs-public/2021-02/peqf-learning-to-date.pdf</a>
- Eraut M (1994) Developing Professional Knowledge and Competence. London: Falmer Press.
- Fabisch A, Kjellström S, Ockander M and Avby G (2024) Transformations towards an integrated leadership development system—A longitudinal study in a high-performing public organization. *Leadership*. DOI: 10.1177/17427150241232164. 17427150241232164.
- Fenton-O'Creevy M, Knight P and Margolis J (2006) A Practice-Centered Approach to Management Education. In: Wankel C and DeFillippi R (eds) New Visions of Graduate Management Education: Research in Management Education and Development. Greenwich, CT: Information Age.
- Kraatz M, Flores R and Chandler D (2020) The value of values for institutional analysis. *The Academy of Management Annals*. DOI: 10.5465/annals.2018.0074.
- Mintzberg H (2004) Managers not MBAs: A hard look at the soft practice of managing and management development. San Francisco: Berret-Koehler.

- Neyroud, P. (2011) Review of Police Leadership and Training, Two volumes, London: Home Office.
- Norman, J., & Fleming, J. (2021) 'Utilising police knowledge and skills: Experiences from police practitioners studying a police specific degree', *International Journal of Police Science & Management*. Available at: <a href="https://doi.org/10.1177/14613557211064051">https://doi.org/10.1177/14613557211064051</a>
- QAA (2018), UK Quality Code, Advice and Guidance: Work-based Learning, UK Standing Committee for
- Quality Assessment
- Ramshaw, P. and Soppitt, S. (2018) 'Educating the Recruited and Recruiting the Educated: Can
  the New Police Education Qualifications Framework in England and Wales Succeed
  Where Others Have Faltered', International Journal of Police Science and
  Management, 20 (4), pp. 243-250.
- Reay T and Hinings CR (2009) Managing the Rivalry of Competing Institutional Logics. Organization Studies 30(6): 629-652.
- Schad J, Lewis MW, Raisch S and Smith WK (2016) Paradox research in management science: Looking back to move forward. *The Academy of Management Annals* 10(1).
- Smith WK and Lewis MW (2011) Toward a theory of paradox: A dynamic equilibrium model of organizing. Academy of Management Review 36(2): 381-403.
- Thornton PH and Ocasio W (1999) Institutional logics and the historical contingency of power in organizations: Executive succession in the higher education publishing industry, 1958-1990. American Journal of Sociology 105(3): 801-843.
- Vedi P, Korczynski M and Bishop S (2024) How Institutional Logics Inform Emotional Labour:
   An Ethnography of Junior Doctors. Work, Employment and Society. DOI: 10.1177/09500170231225615. 09500170231225615.
- Vince R (2019) Institutional illogics: The unconscious and institutional analysis. *Organization Studies* 40(7): 953-973.
- Voronov M and Vince R (2012) Integrating emotions into the analysis of institutional work.
   Academy of Management Review 37(1): 58-81.
- Williams, E., Norman, J., Ward, R. et al. Linking Professionalism, Learning and Wellbeing in the Context of Rape Investigation: Early Findings from Project Bluestone. *International Criminology* (2022). <a href="https://doi.org/10.1007/s43576-022-00059-w">https://doi.org/10.1007/s43576-022-00059-w</a>
- Williams, E., Sondhi, A (2022) A Narrative Review of the Literature on the Recruitment of Younger Police Officers in Age and in Service: What Are the Implications for the Police in England and Wales?, *Policing: A Journal of Policy and Practice*, https://doi.org/10.1093/police/paac001
- Wood, D.A. (2018) 'Embedding Learning and Assessment Within Police Practice: The
  Opportunities and Challenges Arising from the Introduction of the PEQF in England
  and Wales', Policing: A Journal of Policy and Practice. Available at:
  <a href="https://doi.org/10.1093/police/pay087">https://doi.org/10.1093/police/pay087</a>
- Zietsma C and Toubiana M (2018) The Valuable, the Constitutive, and the Energetic: Exploring
  the impact and importance of studying emotions and institutions. Organization
  Studies 39(4): 427-443.